

Jayne Hawkins, Big Lottery Fund Development Manager, PGDip



**NATIONAL
LOTTERY FUNDED**



Having worked at the Fund for over 12 years I have had the privilege of spending time with a breadth of grantholders including those from our Reaching Communities, Improving Financial Confidence and International programmes as well as those we have funded through non-lottery funding.

I am passionate about how we support organisations during their funding and thinking about how we all do something with the learning we're getting.

Through our Development Team I get the opportunity to look at how our customer insights and feedback can help shape the way we fund and support organisations.



Our Support & Learning Principles

- We recognise you are in the lead - your reporting will be guided by you & your community
- We're interested what you need us for
- Be proportionate!
- What needs to happen with the learning?



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Fund-wide Principles

- ‘The strengths that people bring’ – be asset-based, we want to know what matters *to* communities
- We will be proportionate too!
- We want to build up banks for thematic knowledge
- That this all leads to better grant-making

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What's different....

- How we look at your idea
- What we expect to see in your monitoring & evaluation (no templates!)
- How we support you
- Geography and theme
- What we do with the learning

Any Questions?.....



Feedback?

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